





4. Transit Time: (A) For Used Household Transportation 300 Kms per day (excluding the pickup & delivery day). (B) For Car Transportation 200 Kms per day (excluding the pickup & delivery day).
5. We will charge for the actual volume involved and therefore, if the volume is more than our estimates, we will increase our charges proportionately.
6. If packing is being done by the client it must be in road worthy condition and each item should be valued properly in the Inventory List.
7. If deal cancel by the client at the time of pickup time than 500 will be charge and if the deal cancel by the client after reached vehicle or goods in warehouse for any reason than 2500 ₹ will be charge.
  8. Packing charges will be minimum 500 Or according to vehicle size.
  9. Door to door service charges will be according to distance minimum 500
10. The locking/Unlocking of machines/appliances and any other electronic gadget which requires the technical assistance of manufacturer or their authorized dealer, to make them suitable for safe transport must be arranged by Client/the transporter at least 24 hours before the packing starts. This is most essential as these appliances are covered either by warranty or service contract.
11. All Electronic items/computers are packed on an as is where is basis. As such company does not accept any liability whatsoever for any defect/malfunctioning if any, at the destination.
12. Client must arrange for the disconnection of all electrical equipments and appliances prior to the commencement of packing.
13. In case of Car/Bike Transportation, Registration book, Tax book, PUC certificate and valid comprehensive insurance policy will be required en route and must be handed over prior dispatch.
14. In case of Car movement, 16 ltrs. Petrol/Diesel must be available in the car (in case of excess fuel, it will be drained out for safety purpose). This fuel is required to run vehicle up to the ramp point and in the same way from ramp to client door. The distance may go up to 70 + 70 = 140 Kms. For location's where car carrier cannot travel, vehicle will be road driven by a skilled driver, the distance in such a case may come up to 250 to 300 Kms
15. In case of Motor Bike movement, there should be no fuel in the vehicle. If there will be any fuel then the same will be drained out at the time of loading
16. Tej Overseas Movers will not be held responsible for any delay in delivery due to factors beyond its control like natural calamities, strike, accidents etc
17. While we will arrange for the movement of potted plants it will subject to the availability of space in the truck, please note that carriage of potted plants will be done solely at Owners risk.

#### TRANSIT RISK COVERAGE

Besides our best efforts, damages may happen to the consignment due to the geographical terrain of the country. So we always try to elaborate our clients on the risk coverage booking of Tej Overseas Movers and recommend them to take Transit Insurance for their consignment.

1. Transit Risk Coverage is arranged for @ 0.5% to @ 5% of the total declared value.
2. Client must record proper value in the Inventory Sheet. The Inventory sheet will be treated as a final document in claim settlement, if any.
3. In case of minor and repairable damages, the client need to initially give a claim letter and quotes for repair estimates from an authorized vendor to process the risk coverage claim.
4. Any claim should be intimated and lodged within 72 hours of delivery of the goods. In case of Car/Bike, claim should be intimated and lodged within 12 hours.
5. In case risk coverage is not opted for, then a declaration form needs to be signed by you. In such a case all items of the



- consignment including Car/Bike will be transported at owner's risk for which no claim will be entertained at a later stage.
6. The carrier or it's agent shall be exempted from any loss or damage through accident/pilferage, fire/rain/collision/any other road or river hazard, we therefore recommend that goods should be covered under carrier risk by paying additional charges as Transit Insurance.
7. In case of Car/Bike or other articles only exterior damages will be entertained, no claim will be paid for any internal or mechanical fault